STATEMENT OF WORK

Scope of Services

Heritage's oversight of the implementation process will include:

- Attendance at the implementation kick off meeting with Express Scripts.
- Attend weekly installation calls and provide commentary as needed regarding eligibility, group structure, benefit plan design, etc.
- Facilitate accurate completion of pharmacy benefits mapping, installation, and set up.
- Provide clinical review of formulary changes (if any) that may occur during transition.
- Participate on calls with medical vendor (if needed) and Express Scripts where shared programs, accumulators and process are discussed.
- Edit and review proposed member communication materials provided by Express Scripts, ensuring accuracy and member friendly language.
- Ensure transfer of open prior authorization files, step therapy edits (look-back period) and other DUR edits.
- Oversee ESI end-to-end testing prior to 'go live' date.
- Negotiate amendment to the FELRA contract, as needed or required.

Estimated Fees[1] - $11, 300 (assuming contract negotiation is included).

[1] ESI is offering a $6.00 PMPM pharmacy management fund, which can be used to offset consultant fees.